



## Family Support Specialist In-Home Services

Epiphany Center, a non-profit social services agency in San Francisco, provides client-centered care to a diverse population of children, women, and families who are the most vulnerable in our society. Our purpose is to strengthen family life and to enhance the physical, social-emotional, intellectual and spiritual growth of each person in our care.

### POSITION OVERVIEW

The Family Support Specialist provides parenting education services to families with children ages 0-5. Families are referred by the San Francisco Human Services Agency, Family and Children Services, and community organizations. The In-Home Services program utilizes the SafeCare® parenting education model of evidence-based service delivery.

### REQUIRED EDUCATION, CREDENTIALS & LICENSURE

- Bachelor's degree in social work, psychology, or a related field
- Minimum two years of experience working with at-risk families preferred
- CA driver's license and DMV clearance; child abuse and fingerprint clearances
- Must become a certified SafeCare® Provider
- Must either have or be willing to acquire CPR & First Aid certification

### QUALIFICATIONS

- Respect for cultural differences including the ability to interact effectively with people of different cultures and socio-economic backgrounds
- Experience and comfort in diverse communities; high comfort level with service delivery in the home setting
- Receptive and responsive to coaching, supervision, and feedback
- Excellent written and verbal communication
- Must be physically able to perform all job duties which may include bending, lifting and kneeling

### RESPONSIBILITIES

- Instructing parents in structured parenting education practices and providing case management as appropriate
- Conducting baseline and follow-up assessments
- Teaching parents child preventive health measures, how to identify symptoms of childhood illnesses and injuries, and appropriate responses including the use of health reference materials, charts, and basic health supplies
- Assisting parents in identifying and eliminating safety and health hazards
- Instructing parents in the provision of activities that are motivating, promote positive interactions with their children, and prevent troublesome child behavior
- Providing supportive counseling to parents including positive and corrective feedback
- Assisting clients in addressing challenges utilizing a structured problem-solving method
- Maintaining timely and thorough case records
- Participating in training and coaching including detailed feedback
- Participating in team activities including home-visits shadowing/being shadowed

### BENEFITS

This is a full time position (40 hours/week) with excellent benefits including medical, dental, vision, employer-paid life insurance, commuter benefits, 401K retirement plan, Aflac voluntary plans, paid holidays, and vacation and sick leave.

## APPLICATION PROCESS

To apply, please submit a cover letter and resume to [HRJobs@TheEpiphanyCenter.org](mailto:HRJobs@TheEpiphanyCenter.org).

*Strengthening Families. Inspiring Hope.*

*Epiphany Center is committed to workforce diversity. Qualified applicants will receive full consideration without regard to age, race, color, religion, gender, sexual orientation, health status or national origin.*