



FAMILY SUPPORT SPECIALIST/SAFECARE® PROVIDER

POSITION OVERVIEW

The Family Support Specialist/SafeCare® Provider delivers parenting education services to families with children ages 0-5. Families are referred by the San Francisco Human Services Agency, Family and Children Services, and community organizations. The In-Home Services program utilizes the SafeCare® parenting education model of evidence-based service delivery.

Starting hourly wage is \$23.00.

Will only consider candidates in San Francisco Bay Area who meet the following requirements

REQUIREMENTS

- Bachelor's degree in social work, psychology, or a related field
- Minimum two years of experience working with at-risk families preferred
- CA driver's license and DMV clearance; child abuse and fingerprint clearances
- Must become a certified SafeCare® Provider
- Must either have or be willing to acquire CPR & First Aid certification

QUALIFICATIONS

- Respect for cultural differences including the ability to interact effectively with people of different cultures and socio-economic backgrounds
- Experience and comfort in diverse communities; high comfort level with service delivery in the home setting
- Receptive and responsive to coaching, supervision, and feedback
- Excellent written and verbal communication
- Must be physically able to perform all job duties which may include bending, lifting and kneeling

BENEFITS

For eligible employees package includes health, dental, vision, employer-paid life insurance, 401K retirement plan with employer-match, Aflac voluntary plans, Employee Assistance Program, paid holidays, paid vacation and sick leave.

RESPONSIBILITIES

- Instructing parents in structured parenting education practices and providing case management as appropriate
- Conducting baseline and follow-up assessments

- Teaching parents child preventive health measures, how to identify symptoms of childhood illnesses and injuries, and appropriate responses including the use of health reference materials, charts, and basic health supplies
- Assisting parents in identifying and eliminating safety and health hazards
- Instructing parents in the provision of activities that are motivating, promote positive interactions with their children, and prevent troublesome child behavior
- Providing supportive counseling to parents including positive and corrective feedback
- Assisting clients in addressing challenges utilizing a structured problem-solving method
- Maintaining timely and thorough case records
- Participating in training and coaching including detailed feedback
- Participating in team activities including home-visits shadowing/being shadowed

APPLICATION PROCESS

To apply, please submit your resume with a cover letter.

The Epiphany Center, a non-profit social services agency in San Francisco, provides client-centered care to a diverse population of children, women, and families who are the most vulnerable in our society. Our purpose is to strengthen family life and to enhance the physical, social-emotional, intellectual and spiritual growth of each person in our care.

Epiphany Center is committed to workforce diversity. Qualified applicants will receive full consideration without regard to age, race, color, religion, gender, sexual orientation, health status or national origin.